



# 14<sup>th</sup> HEALTHCARE EXCELLENCE AWARDS 2022

11<sup>th</sup> OCTOBER

INSPIRE • CHANGE • TOGETHER

## AWARDS OBJECTIVE

To felicitate individuals and organizations that have demonstrated exceptional work:

- Operational excellence
- Innovated for the betterment of the healthcare industry
- Increased efficiency
- Improved performance of healthcare delivery at large

## FICCI HEALTHCARE EXCELLENCE AWARDS 2022



### General Awards

To recognize excellence in healthcare sector



### Special Awards

Jury based awards to recognize contribution of individuals

## APPLICATION PROCESS



- The application forms are available at [www.ficcihealthawards.com](http://www.ficcihealthawards.com)
- Forms should be filled in English only
- All the fields are compulsory to be filled. Please fill (NA/na) in the fields which are not applicable. Incomplete forms or forms with incomplete sections may not be considered
- A participating organisation can send multiple entries in more than one eligible category, provided it is for a separate initiative/product/service. Each initiative/product/service would need to fill a separate online application form for each category. One form cannot be used for multiple initiative/product/service
- If multiple partners apply for the same initiative/product/service, then they should agree amongst themselves who would be the rightful owner of the initiative/product/service. The Award's management or any of its partners will not be involved in deciding the same
- A declaration is to be submitted if a third party is applying on behalf of an organization
- The Jury has the right to reclassify application forms from one category to another or reject an application form, at its discretion. This is not contestable in any manner
- It is highly recommended to provide all monetary figures in INR Crore
- Please maintain one copy of the completed form with you for your records
- Please submit up to 5 supporting documents along with the application form online. Supporting documents should be in the following formats only- pdf/jpeg. Size of each document cannot exceed 2 MB
- A declaration on company letterhead and signed by an authorised signatory attesting to the authenticity of the data provided in the application form is mandatory for all entries
- Incorporation certificate is a mandatory document for all entries. In case a participant fails to submit the proof of incorporation certificate of the participating entity and start date of initiative on organization's letter head, they may be disqualified from participation
- Last date for receiving completed application forms online is 30/06/2022 till 1800 hrs
- If you have any queries, please contact Dr Prachi Pal or write to us at [healthawards@ficci.com](mailto:healthawards@ficci.com); [Prachi.pal@ficci.com](mailto:Prachi.pal@ficci.com)  
Contact us on +91 8368004375 or +91 9871064408

## SELECTION PROCESS



- All eligible entries will be screened by an interim Jury panel
- The Jury will have the sole right and discretion to reject entries that in their view do not meet the basic specified criteria
- Based on the evaluation framework agreed with the Jury, interim Jury will scrutinize all eligible applications received and short-list entries for online/ field visit verification
- Online verification/ Field visits to the finalists will be conducted by an independent agency nominated by FICCI to validate the authenticity of the information provided in application form/ questionnaire
- Post verification, qualified finalists will be contacted and provided with the presentation format in which they would be required to submit/ present their case study
- The Award ceremony will be held in a physical format at New Delhi. In case of any change in event format, the participants will be informed accordingly. The cost of travel incurred by participants, if any, would need to be borne by the participants themselves
- Award will be given only to the winners of each category during the Awards ceremony on 11th October, 2022
- There will be 2 winners (Gold and Silver) in each award category, as mentioned in the category section. However, the final decision will be at the discretion of the Jury
- Jury's decision on all matters relating to these Awards would be final and binding on all participants, and non-contestable. In case the Jury does not come to a consensus on a particular category, the Jury may not award that category and proceed as it otherwise deems suitable

## ELIGIBILITY CRITERIA



- Organizations that have a registered presence and operations in India can apply and participate in the Awards by filling the application form pertaining to the relevant category
- There are no minimum years of operations applicable for organizations participating, however the Certificate of Incorporation is a mandatory document to be submitted
- The initiative/ project should have been launched in the Indian operations of the organization in the period between May 1, 2018 to April 30, 2022 with impact demonstrated and results showcased by initiative/ project in the period between May 1, 2021 to June 30, 2022

## EVALUATION PARAMETER



**Impact**  
created by the initiative/ project  
on various stakeholders (such as  
customers, competitors etc.)

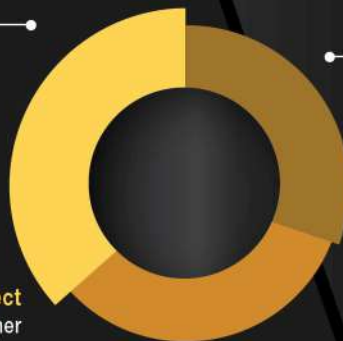
**Weightage: 40%**

**Initiative/ project**  
implemented for patients & other  
stakeholders in the sector

**Weightage: 30%**

**Sustainability/ Scalability**  
how will the initiative/ project be taken  
ahead in the future

**Weightage: 30%**





## AWARD CATEGORIES (GENERAL AWARD)

### SERVICES

### EXCELLENCE IN

### PATIENT SAFETY



To recognize initiatives that have resulted in improving service delivery, thereby consistently meeting & managing patients expectations and to enhance their experience in a healthcare organization

#### Eligible Participants

#### Number of winners

Open to all hospitals and other healthcare service providers\*

6  
(Two winners each in private, public hospital and other healthcare provider)



To recognize initiatives taken in improving patient care and safety. The initiatives taken to prevent and reduce risks, errors and harm that occur to patients during provision of healthcare

#### Eligible Participants

#### Number of winners

Open to all hospitals and other healthcare service providers\*

6  
(Two winners each in private, public hospital and other healthcare provider)

### HOME HEALTHCARE



To recognize the initiatives taken by institutions and organizations to provide a wide range of healthcare services to patients in their home

#### Eligible Participants

#### Number of winners

Open to all hospitals, tele-medicine institutions and other healthcare service providers\*

2

### CAPACITY BUILDING



To recognize healthcare organizations which have invested in upskilling of their employees along with an improvement in facilities in line with the latest developments in the field whilst maintaining or reducing the costs involved

#### Eligible Participants

#### Number of winners

Open to all hospitals, other healthcare service providers\*

2

### SOCIAL INITIATIVES



To recognize social initiative that has resulted in the upliftment of healthcare status in India. The initiative should have had a wider impact on preventive/ therapeutic and outcome-based healthcare scenarios

#### Eligible Participants

#### Number of winners

Open to corporates, other healthcare service providers\*, NGOs and Not-for-Profit Organizations

4  
(Two winners from corporates and other healthcare service providers\* and two winners from NGOs)

### DIGITAL INNOVATION IN HEALTHCARE



Any equipment, device or technology intended for medical purposes which aid healthcare providers in diagnosing and treating patients as well as organizational operations to result in better healthcare. The medical device/ technology must have been manufactured/ adopted for commercial use after all regulatory clearances

#### Eligible Participants

#### Number of winners

Medical Technology/ Device Companies and Healthcare Research Institutes/ Start-ups/ Hospitals/ Mobile Software-Apps

4  
(Two winners from healthcare organization\*\* implementing technology and two winners from medical device/ technology company/ healthcare research institute/ start-ups etc.)

General award categories will have Gold and Silver winners each

\* Diagnostic Centre, Primary Health Centre, Ambulatory Services, Healthcare Start-ups, etc.

\*\* Healthcare Organization – Hospital, Diagnostic Lab, Health Insurance Companies, etc.

## AWARD CATEGORIES (SPECIAL AWARD)

CATEGORIES	DEFINITION
<b>Lifetime Achievement in Healthcare Industry</b>	To recognize a person who has made significant impact in the Indian healthcare industry over their career. The award is for a well-known and respected person in the healthcare industry who is a role model for current and future healthcare professionals. Should have completed 65 years of age as on 31 December, 2021
<b>Healthcare Personality</b>	A person who has had significant achievements during the past year in terms of business growth, mergers and acquisitions, positive regulatory change, betterment of academia, research, global expansion, etc. Should have a minimum experience of 15 years in the healthcare industry as on 31 December, 2021
<b>Healthcare Humanitarian</b>	The award will recognize a Social Activist who has made an outstanding contribution to healthcare segment in India. The social causes should have made a measurable impact in making quality healthcare available in India without any profit or business motive

# APPLICATION FEES



Sector	Fee (per application)
Private Sector	INR 18000 + 18% GST
Public Sector Govt./ NGO/ Trust/ Start-Ups	INR 9000 + 18% GST

\*10% Discount on overall amount in case of three or more applications  
\*\*Fee once submitted is non-refundable

## Payment Method



### Online Payment

Payment to be made online at the time of submitting the application form.

## NEFT/ RTGS/ IMPS

Bank Name- Yes Bank  
Branch- 56 Janpath, Alps Building, Connaught Place , New Delhi 110001  
A/C No.- 013694600000041  
A/C Holder- Federation of Indian Chambers of Commerce and Industry  
A/C Type- Saving  
IFSC Code- YESB0000136

## GLIMPSES FROM THE PAST







Established 90 years ago, FICCI is the largest and oldest apex business organization in India. Its history is closely interwoven with India's struggle for independence, its industrialization, and its emergence as one of the most rapidly growing global economies.

A non-government, not-for-profit organization, FICCI is the voice of India's business and industry. From influencing policy to encouraging debate, engaging with policy makers and civil society, FICCI articulates the views and concerns of industry, reaching out to over 2,50,000 companies. FICCI serves its members from large (domestic and global companies) and MSME sectors as well as the public sector, drawing its strength from diverse regional chambers of commerce and industry.

The Chamber with its presence in 14 states and 10 countries provides a platform for networking and consensus-building within and across sectors and is the first port of call for Indian industry, policy makers and the international business community.

For further details, please contact



**Sarita Chandra**  
Joint Director



**Shilpa Sharma**  
Consultant



**Prachi Pal**  
Senior Assistant Director

📍 FICCI, Federation House, 1 Tansen Marg, New Delhi-110001

✉ [healthawards@ficci.com](mailto:healthawards@ficci.com)

☎ +91 8368004375 | +91 9871064408

To Apply, please visit

[www.ficcihealthawards.com](http://www.ficcihealthawards.com)

Last Date to Apply: 30<sup>th</sup> June, 2022

Official Tabulator



Supported by

