FICCI

HEALTHCARE
EXCELLENCE
AWARDS 2021
13TH EDITION

INSPIRE • CHANGE • TOGETHER

20TH OCTOBER 2021

AWARD OBJECTIVES

To felicitate individuals and organizations that have demonstrated exceptional work:

- Operational excellence
- Innovated for the betterment of the healthcare industry
- Increased efficiency
- Improved performance of healthcare delivery at large

FICCI HEALTHCARE AWARDS 2021

01 General Award Categories
To recognize the excellence in healthcare sector

02 Special Award Categories
Jury based award to recognize contribution of individuals

APPLICATION PROCESS

- The Application forms are available for download and submission at www.ficcihealthawards.com
- Forms should be filled in English only
- All the fields are compulsory to be filled. Please fill (NA/na) in the fields which are not applicable. Incomplete forms or forms with incomplete sections may not be considered
- A participating organisation can send entries in more than one eligible category however provided it is for a separate initiative/product/service. Each initiative/product/service would need a separate online application form to be uploaded for each category. One form cannot be used for multiple initiative/product/service
- If multiple partners apply for the same initiative/product/service, then they should agree amongst themselves who would be the rightful owner of the initiative/product/service. The Award's management or any of its partners will not be involved in deciding the same
- Any organization participating in the Awards should apply only at Unit level, any application found to be applied at Group level will not be considered for the further rounds of awards
- The Jury has the right to reclassify application forms from one category to another or reject and application form, at its discretion. This is not contestable in any manner
- It is highly recommended to provide all monetary figures in INR Crore
- Please maintain one copy of the completed form with you for your records
- Please submit up to 5 supporting documents along with the application form online. Supporting documents should be in the following formats only – pdf, doc, jpeg. Size of each document cannot exceed 2 MB
- Agreed Declaration by the Authorised person of the organisation is mandatory
- Last date for receiving completed application forms online submission is 1800 hrs on 31/07/2021
- If you have any queries, please contact Dr Prachi Pal or write to us at healthawards@ficci.com; Prachi.pal@ficci.com
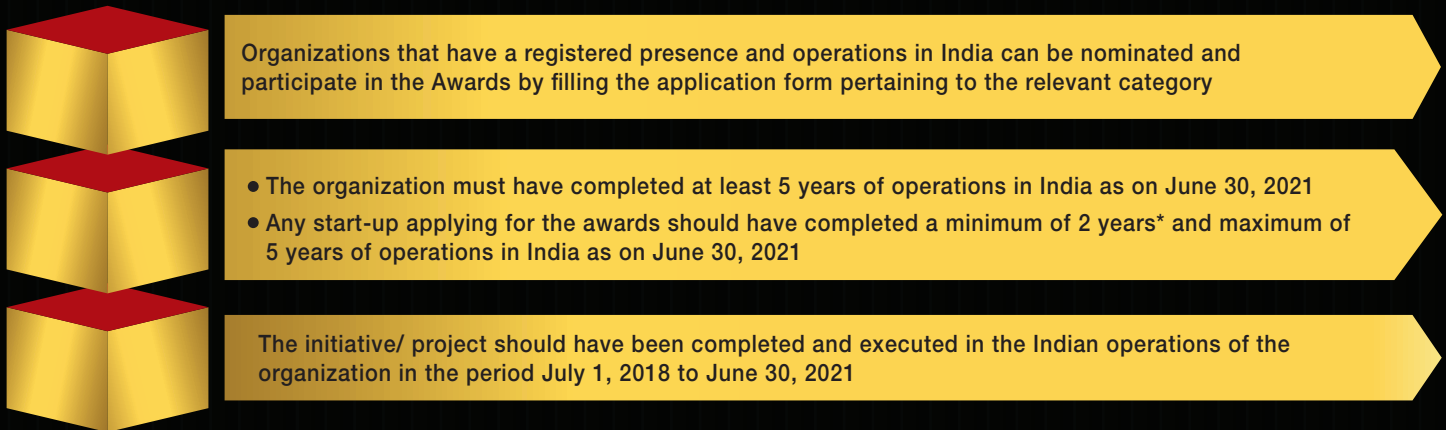 Contact us on +91 8368004375 or +91 9871665099.

SELECTION PROCESS

- All valid entries will be screened by an interim jury panel
- The jury will have the sole right and discretion to reject entries that in their view do not meet the basic specified criteria
- Based on the evaluation framework agreed with the Jury, screening Jury will scrutinize all valid applications received and short-list entries for online/field visit verification
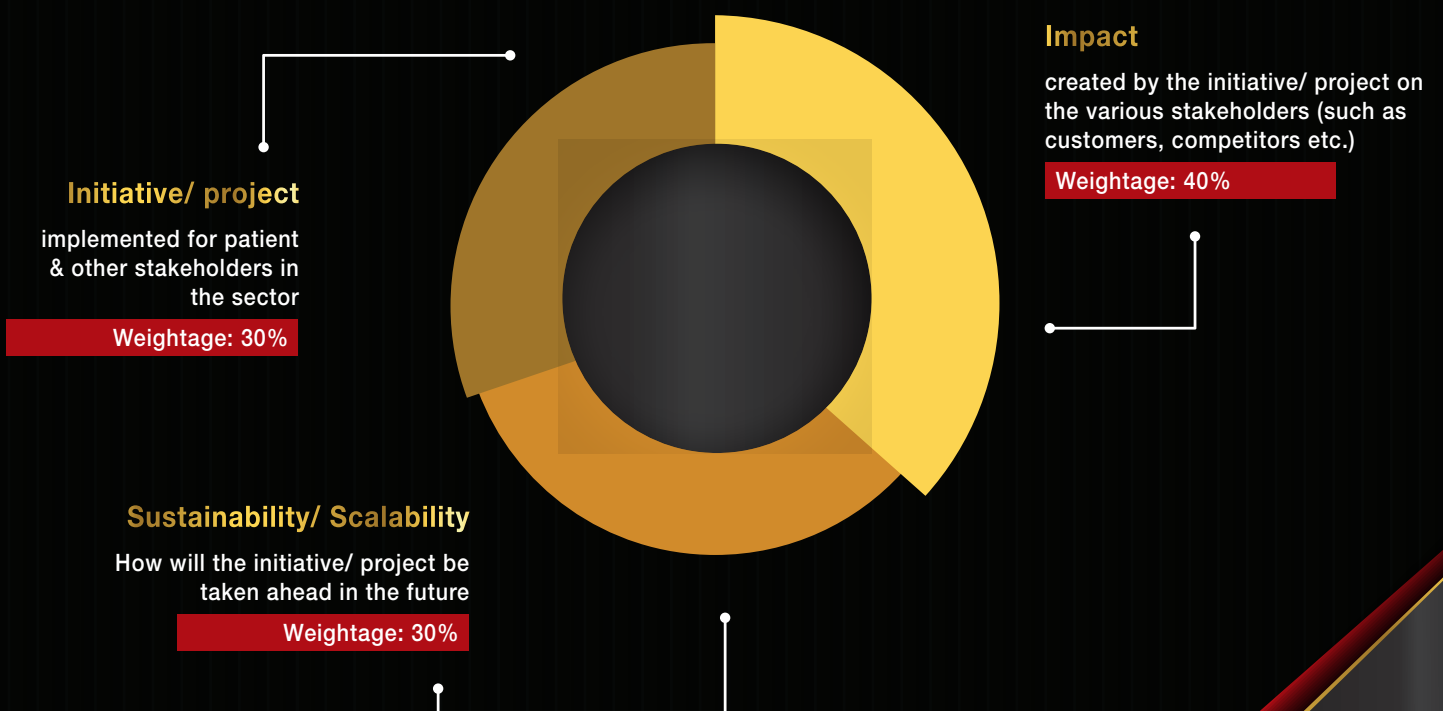
- Online verification/Field visits to the finalists will be conducted by an independent agency nominated by FICCI to validate the authenticity of the information provided in application form/questionnaire
- Post verification, finalists will be contacted and provided with the presentation format in which they would be required to submit their case study
- In case the Award ceremony is held in a phygital format, the participants will be informed accordingly. The cost of travel incurred by participants, if any, would need to be borne by the participant
- Awards will be given only to the winner of each category during the Awards ceremony on 20th October 2021
- There could be one or more winners in each award category, as mentioned in the category section. However, the final decision will be at the discretion of the Jury
- Jury's decision on all matters relating to these Awards would be final and binding on all participants, and non-contestable. In case the Jury does not come to a consensus on a particular category, the Jury may not award that category and proceed as it otherwise deems suitable

ELIGIBILITY CRITERIA

Organizations that have a registered presence and operations in India can be nominated and participate in the Awards by filling the application form pertaining to the relevant category

- The organization must have completed at least 5 years of operations in India as on June 30, 2021
- Any start-up applying for the awards should have completed a minimum of 2 years* and maximum of 5 years of operations in India as on June 30, 2021

The initiative/ project should have been completed and executed in the Indian operations of the organization in the period July 1, 2018 to June 30, 2021

The minimum 2 years of operation as on June 30, 2021 does not apply to start-ups which have done any COVID-19 related work or work that has hugely impacted human life

EVALUATION PARAMETER

Impact

created by the initiative/ project on the various stakeholders (such as customers, competitors etc.)

Weightage: 40%

Initiative/ project

implemented for patient & other stakeholders in the sector

Weightage: 30%

Sustainability/ Scalability

How will the initiative/ project be taken ahead in the future

Weightage: 30%

AWARD CATEGORIES (GENERAL AWARD)

EXCELLENCE IN

Services

To recognize initiatives that have resulted in improving service delivery, thereby consistently meeting & managing patients expectations and to enhance their experience in a healthcare organization

Eligible Participants	Number of winners
Open to all hospitals and other healthcare service providers*	3 (One winner each in private, public hospital and other healthcare provider)

Patient Safety

To recognize initiatives taken in improving patient care and safety. The initiatives taken to prevent and reduce risks, errors and harm that occur to patients during provision of healthcare

Eligible Participants	Number of winners
Open to all hospitals and other healthcare service providers*	3 (One winner each in private, public hospital and other healthcare provider)

Home Healthcare

To recognize the initiatives taken by institutions and organizations to provide a wide range of healthcare services to patients in their home

Eligible Participants	Number of winners
Open to all Hospital, Tele-medicine institutions and Other healthcare service providers*	1

Capacity Building

To recognise healthcare organizations which have invested in upskilling of their employees along with an improvement in facilities in line with the latest developments in the field whilst maintaining or reducing the costs involved

Eligible Participants	Number of winners
Open to all hospitals, Other Healthcare Service Provider	1

Social Initiatives

To recognize social initiative that has resulted in the upliftment of healthcare status in India. The initiative should have had a wider impact on preventive/ therapeutic and outcome-based healthcare scenarios

Eligible Participants	Number of winners
Open to Corporates, Other Healthcare Service Providers, NGO's and Not-for-Profit Organisations	2 (One winner from Corporates and Other Healthcare Service Providers and one winner from NGOs)

Digital innovation in Healthcare

Any equipment, device or technology intended for medical purposes which aid healthcare providers in diagnosing and treating patients to result in better healthcare. The medical device/ technology must have been manufactured/ adopted for commercial use after all regulatory clearances

Eligible Participants	Number of winners
Medical Technology/Device/ Health insurance companies and Healthcare research institutes/ Start-ups/ Hospitals/ Mobile Software-Apps	2 (One winner from Healthcare organization** implementing technology and one winner from medical device/ technology company/ healthcare research institute/ start-ups etc.)

*Diagnostic Centre, Primary Health Centre, Ambulatory Services etc. | **Healthcare organization – Hospital, diagnostic lab, etc.

AWARD CATEGORIES (SPECIAL AWARD)

Award Categories	Definitions
Lifetime Achievement in Healthcare Industry	To recognize a person who has made significant impact on the Indian healthcare industry over their career. The award is for a well known and respected person in the healthcare industry who is a role model for current and future healthcare professionals
Healthcare Personality	A person who has had significant achievements during the past year in terms of business growth, mergers and acquisitions, positive regulatory change, betterment of academia, research, global expansion, etc.
Healthcare Humanitarian	The award will recognize a Social Activist who has made an outstanding contribution to healthcare segment in India. The social causes should have made a measurable impact in making quality healthcare available in India without any profit or business motive
Special award for Doctor/ Nurse/ Other healthcare worker	To recognize the healthcare provider who has been continuously striving to provide patients with COVID-19 with medical care in the best possible manner. The Award is to recognize their tremendous contribution and constant effort to make India a COVID-free country

APPLICATION FEES

Private Sector	▶	15000/- + GST* Fees (Per Application) INR
Public Sector / NGO / Trust / Start-ups	▶	7500/- + GST* Fees (Per Application) INR

*18% GST is applicable

**Discount – 10% Discount on overall amount in case of three or more applications.

Payment Methods:

Online Payment:
Payment can be made online at the time of submitting the application form.

NEFT/ RTGS/ IMPS

Bank Name – Yes Bank
Branch - 56 Janpath, Alps Building, Connaught Place , New Delhi 110001

A/C No. – 013694600000041
A/C Holder - Federation of Indian Chambers of Commerce and Industry
A/C type – Saving
IFSC Code - YESB0000136

GLIMPSES FROM THE PAST

FICCI

Established 90 years ago, FICCI is the largest and oldest apex business organization in India. Its history is closely interwoven with India's struggle for independence, its industrialization, and its emergence as one of the most rapidly growing global economies.

A non-government, not-for-profit organization, FICCI is the voice of India's business and industry. From influencing policy to encouraging debate, engaging with policy makers and civil society, FICCI articulates the views and concerns of industry, reaching out to over 2,50,000 companies. FICCI serves its members from large (domestic and global companies) and MSME sectors as well as the public sector, drawing its strength from diverse regional chambers of commerce and industry.

The Chamber with its presence in 14 states and 10 countries provides a platform for networking and consensus-building within and across sectors and is the first port of call for Indian industry, policy makers and the international business community.

To Apply, please visit

www.ficcihealthawards.com
Last Date to Apply - 31st July 2021

For further details, please contact

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