FICCI Healthcare Excellence Awards 2026 – 18th Edition

Terms and Conditions

Definitions

Awards	FICCI Healthcare Excellence Awards 2026 – 18th Edition
Awards Management	Federation of Indian Chambers of Commerce (FICCI)
Official tabulators for the Awards	Ernst & Young LLP (EY)
Validation	Astron Hospital & Healthcare Consultants
Jury	A group of persons appointed by Awards Management to determine the nominees and winners
Participant	Any eligible individual / organization that participates by submitting an application form for the Awards
Terms and conditions ("T&C" or "Terms")	These terms governing the Awards, as may be amended from time to time
Website	https://ficcihealthawards.com/

- These Terms, Conditions and Guidelines are applicable to and govern the "FICCI Healthcare Excellence Awards 2026 – 18th Edition" organized and conducted by FICCI
- By participating in the Awards, Participant agrees to abide by and be bound by these Terms.
- These Terms may be modified without any prior notification. Participant is advised to regularly review these Terms. If there is any disagreement with any of the Terms and any amendments thereto, Participant must not participate or withdraw application from the Awards.

Awards Objective

To felicitate organizations that have shown operational excellence, innovated for the betterment of the industry and increased efficiency and improved performance of healthcare delivery at large.

Award categories

- Award categories as defined by the Terms are as follows:
  Following categories will be open for call for entry process, and participants have to submit valid application form to participate.

General Award Categories

Category	Definition	Who Can Apply	Winners
Excellence in Patient Care & Service Delivery	To recognize healthcare organizations which have implemented unique and innovative solutions for upgrading or improving facilities in line with the latest developments whilst maintaining or reducing the costs involved to improve overall service delivery. These could include initiatives to improve healthcare facilities, preventive health care solutions, better medical	Open to: 1. Private Hospitals 2. Public Hospitals 3. Other healthcare providers*	3 Winners One winner each in – 1. Private Hospitals 2. Public Hospitals 3. Other healthcare providers*

	facilities, telemedicine, remote care, doorstep care, capacity building, lowering costs, patient transport and more structured processes to enhance service delivery benchmarks.		
Excellence in Patient Safety	To recognize innovative solutions and new initiatives including tools and devices, for improving overall patient safety while preventing and reducing risks of injury, infections, errors, delays and harm that occurs to patients during the provision of healthcare.	Open to: 1. Private Hospitals 2. Public Hospitals 3. Other healthcare providers*	3 Winners One winner each in - 1. Private Hospitals 2. Public Hospitals 3. Other healthcare providers*
Excellence in Community Engagement	To recognize social initiatives that have resulted in the upliftment of healthcare status in India. The initiative should be well defined, measurable, scalable, and having wider impact on the preventive /therapeutic and outcome-based healthcare scenario. This can include environment, hygiene, bio waste related measures also	Open to: 1. For- profit organizations (Hospitals, MedTech/Device companies/ Other Healthcare Providers*) 2. NGOs & Not-for-profit organizations	2 Winners One winner each in - 1. For- profit organizations (Hospitals/ MedTech/Device companies/ Other Healthcare Providers*) 2. NGOs & Not-for-profit organizations
Training & Skill Development Initiative of the Year	To recognize the excellence and innovative strategies for healthcare skilling and training over & above their routine and regulatory requirements, that have led to a significant increase in numbers as well as quality and relevance of healthcare professionals including nursing, paramedical, and other support staff efficiency.	Open to: 1. Medical institutes/colleges 2. Hospitals/ Health technology companies/ Other healthcare providers*	2 Winners One winner each in – 1. Medical institutes/colleges 2. Hospitals/ Health technology companies/ Other healthcare providers*

Technology Transformation Initiative of the Year	To recognize organizations that have delivered outstanding initiatives in leveraging technologies to revolutionize and enhance healthcare practices. This category highlights initiatives that demonstrate innovative technologies, integration of various solutions such as artificial intelligence, data analytics and drive overall transformation within the healthcare sector. Initiative should be a breakthrough and an innovation or re-adaptation of an existing technology to bring disruption in the current practices. ***Note:*** Technology initiatives undertaken to enhance routine operational and maintenance activities of the organisation such as maintaining electronic records, telemedicine, patient care etc. cannot apply for this category.	Open to: 1. Medical Technology and Device companies/ Software developers including mobile apps. 2. Hospitals/ Other healthcare providers*	2 Winners One winner each in – 1. Medical Technology and Device companies/ Software developers including mobile apps 2. Hospitals/ Other healthcare providers*
Excellence in Nursing Services	This category recognizes initiatives led by or primarily driven through nursing teams that enhance & strengthen clinical nursing practice, leadership, workforce capability, and bedside care outcomes. The initiative should demonstrate structured efforts to empower nurses as primary caregivers and care coordinators, leading to measurable improvements in patient experience, safety, infection control, quality, healing, wellness, recovery and clinical outcomes. Eligible initiatives may include advanced nursing care models, nurse-led protocols, patient safety and infection control programs, digital tools supporting nursing workflows, continuous education and skill development, leadership programs, quality improvement projects, community or home-based nursing services, and initiatives enhancing nurse well-being, retention, and efficiency. This award celebrates nursing excellence that translates directly into safer, better, and more compassionate patient care.	Open to: 1. Private Hospitals 2. Public Hospitals	2 Winners One winner each in – 1. Private Hospitals 2. Public Hospitals

Healthcare Startup of the Year	This category recognizes innovative healthcare start-ups creating scalable, impactful solutions that address critical challenges in care delivery, access, affordability, quality, efficiency or patient outcomes. Eligible start-ups may work in digital health, diagnostics, medical devices, AI-enabled solutions, remote care, preventive health, patient engagement, data platforms, or workforce enablement. Submissions should demonstrate innovation, measurable impact, scalability, sustainability, and clear value creation for patients, providers, or the healthcare system. This award celebrates start-ups driving transformative healthcare solutions, fostering recognition, visibility, and growth opportunities in the healthcare ecosystem.	Open to: 1. Healthcare Start-ups	1 Winner: 1. Healthcare Start-up

Other Healthcare Providers – Diagnostic Centre, Primary Health Centre, Ambulatory Services, Med-Tech Companies, New-age models, Home Healthcare Services, etc. including Healthcare Start-ups*

***Start-ups – Hospitals, Med-Tech companies, Diagnostic Centre, Ambulatory Services, etc. (a new facility/product/centre etc. started by an existing hospital chain/healthcare provider will not be considered as a start-up)*

- The Award categories may be changed / modified / split / merged / increased or cancelled by the Jury based on the number and quality of entries received in each category
- In the event that no Participant in a category is found to be worthy of inclusion by the Jury, the Award category may be cancelled by the Jury. The Jury may decide to add nominees in the category to maintain high standards of participation. The decision of the Jury in this regard will be final and non-contestable. The Awards management will not entertain any queries in this regard

Eligibility Criteria for participation in the Awards

- Any organization/institute participating in the Awards should be an Indian entity with a registered presence in India for minimum of two years and must provide their Certificate of Incorporation mandatorily
- The initiative should have been completely executed in India
- The initiative/ project should have been launched in the period April 01, 2024, to March 31, 2026, with impact demonstrated and results showcased by initiative/ project in the period April 01, 2025, to March 31, 2026
- The initiative must be undertaken by going beyond the mandatory accreditations/regulatory requirements as applicable
- Any organization/institute participating in the Awards must carefully read the category definitions before filling the application form and must ensure that the initiative/project adheres to the category definition of the respective category
- For Start-ups, the organization must have been incorporated for up to 10 years as on March 31, 2026
- A new facility/product/Centre, etc. started by an existing hospital chain/healthcare provider will not be considered as a start-up

- Participating organizations must be engaged primarily in providing health care services.
- Nursing homes, dispensaries, dental facilities and non-allopathic facilities cannot apply.
- Participation is restricted to organizations subscribing to the allopathic system of medicine only
- Employees and immediate family members of the award management, sponsors and partners of the awards are not allowed to participate in the Awards
- The initiative nominated/ applied must be developed within the participating organization. An organization cannot participate on behalf of its sister units; parent organization or other organizations under the parent organization
- The Applicant should not be a winner of the Award in any of the previous years for the same initiative/ innovation
- The final eligibility of the Participant will be subject to the discretion and approval of the Awards Management and Jury
- Participation in the awards is subject to defined rules and regulations available on website https://ficcihealthawards.com/

NOTE –

a. The Jury may modify the eligibility criteria from time to time with retrospective effect
b. The Jury holds the right to disqualify any application which does not meet the eligibility criteria without assigning any reason whatsoever

Application fee

The details of the application fee associated with the Awards has been mentioned below:

Category	Fees (Per Application) INR
Private Sector	INR 18,000 + GST
Public Sector (Govt.)/NGO/Trust	INR 9,000 + GST
Start-Ups	INR 5,000 + GST

*18% GST is applicable
**10% Discount on the overall amount in case of three or more applications
*** Fee once submitted shall be non-refundable

Payment Method: Online Payment: Payment to be made at the time of submitting the online application form at the awards portal. Post realisation of your payment, your application process would be completed. Acknowledgment of the same would be sent to you over email.

Timelines

- Efforts will be made to adhere to the defined timelines. However, the defined timelines are subject to change based on circumstances.
- Awards Management and its sub-contractors shall not be held accountable / liable for any disruptions / stoppages / interruptions or cancellation of the Awards or its ceremony or any part of its processes or public voting on account of any factors beyond its control.

Call for Entries & Participation

- The call for entries for the Awards will be announced in one or more media platforms and / or by direct communication with potential Participants, and that shall be construed to be adequate notice for call for entries

- If, multiple partners apply for the same initiative/product/service, then they should agree amongst themselves who would be the rightful owner of the initiative/product/service. The Award's management or any of its partners will not be involved in deciding the same.
- A participant can apply for the Awards by registering on the website https://www.ficcihealthawards.com/ and filling the completed application form along with the supporting documents on the application portal (URL and login details of which are shared through email post registration)
- Entries will be accepted in English language only
- A participating organization can send entries in more than one award category or apply multiple times in the same category provided it is for a separate innovation /project / initiative. A separate form should be used for each application entry. One form or same information cannot be used for multiple projects / initiatives. However, if multiple forms are filled for the same initiative are filled then only the one form will be considered for the evaluation of the Awards and this will be at the discretion of the Jury and/or Awards Management.
- In case if Participant fails to submit the proof of registration in the country, they may be disqualified from participation.
- The Jury has the right to reclassify application forms from one category to another or reject and application form, at its discretion. This is not contestable in any manner.

Receipt of Entries

- Participation in the Awards in any manner will be construed as an acceptance to the rules and regulations stated herein
- Last date for receiving completed application forms online submission is June 5, 2026
- Receipt of application forms after last date of receipt specified may be permitted only at the discretion of the Awards Management
- Awards Management will not be responsible for application forms that are damaged / lost due to lack or lapse in any communication on account of internet failure
- Participation in the Awards in any manner will be construed as an acceptance to the Terms and conditions stated herein

Completeness of Entries/ Disqualification

- All mandatory fields of the application form needs to be complete in all respects; else it may be disqualified from participation.
- Entries will be accepted in English language only
- Up to 5 supporting material such as photos, articles, awards and accolades and other material can be submitted for each entry on a non-returnable basis (Any video submitted should be in the form of a YouTube link only)
- Disqualification of entries is at the sole discretion of the Jury, on a case-by-case basis

Additional Information

- Participants may be contacted for any additional information or / and for conducting field visit to verify the information provided. Such information sourced from the Participants will become part of the original application.
- Awards Management has the right to ask for documentary proof of information. If such a request is made and the Participant does not comply within 5 working days from the date the request is made, the Participant may be disqualified from participation in the Awards
- Information provided by the Participant will be confidential and will be used only for the limited purpose of evaluating the Participant's entry to these Awards.
- Awards Management or team appointed by Awards Management will try to contact the Participant on best effort basis by any means deemed appropriate.
- In the event it is not possible to contact any Participant to obtain information on them, interview them, etc. such Participant may be disqualified from further participation

- The participant hereby irrevocably authorizes the Awards Management to use the data gathered during and/or the Awards in respect of the participants. This shall be the property of FICCI and FICCI shall be entitled to use the same in its communications including marketing promotions and advertisements along with/without FICCI's brand. Awards Management shall not be liable in any manner for any mishap, accident, injury or damages etc. of whatsoever nature, caused to the participants during the Awards. Further, Awards Management shall not be liable in any manner for any loss, damage, theft, or any other mishap caused during the Awards.

Validity and Correctness of Information

- If at any time, including after the conclusion of any of the Award ceremonies, any information provided by any Participant(s), is found to be incorrect in any manner, then the Participant will be liable to be disqualified and / or return the Award and the monetary emoluments provided to the Participant under this Award, if any. Awards Management may also take penal action against the Participant for providing false information to participate in the Awards
- Determination of whether information provided as fair and accurate rests with the Jury and Awards Management.

Short-listing nominees for each award category from applications received

- Application Forms received would be collated under each award category for evaluation by Awards Management
- Determination of the Award category to which an application belongs is at the discretion of the Jury.
- Awards Management reserves the right to make the final judgement in case of any ambiguity in Rules and Regulations / disputes over suitability
- The Initial Jury will select 3 to 5 Nominees per Award category based on pre-defined evaluation parameters who will qualify for the final round
- Short-listed participants will be contacted by FICCI to inform them of their shortlisting. Post shortlisting, the shortlisted entries will be provided with the date, venue and presentation format in which they would be required to present their application and case study to the final Jury.
- The decision of the above short-listing is binding and final on all participants

Determination of the Winners

- The final jury will score / rank the Nominees on predefined evaluation parameters, based on the application form / presentation submitted by them and a presentation made by the Nominee in person
- Only CEO/Hospital heads of short-listed participants would be required to make the presentation in front of final Jury comprising eminent persons from healthcare and related fields, for determination of winners. The cost of travel incurred by participants, if any, would need to be borne by the participant.
- There could be one or more winners in each award category, at the discretion of the Jury
- The determination of who should receive an award for any award category rests with the Jury
- The Jury's decision is final and binding on all nominees

General

- Participant agrees that the Participant is legally capable of entering and, if selected, participating in the Awards and agree to the Terms. Participant is competent (i.e. Participant are of legal age and mental capacity) and eligible to enter into this legally binding agreement on Participant.
- Participant understands and agrees that merely participating in this Awards does not entitle the Participant to a prize or to any other form of consideration
- Participant warrants and represents to the Awards Management that all information including any communications, software, photos, text, video, graphics, music, sounds, images and other material submitted or recorded in any manner by the Participant or the partners of Awards Management including Awards Management for consideration for the Awards are solely owned by the Awards Management and do not infringe upon any other individual or organizational rights (including, without limitation, intellectual property rights). Participant shall be completely responsible for handling any infringement or alleged infringement and shall

indemnify the FICCI, and the Awards Management from any claims, costs or damages from infringement or alleged infringement of the logo or trademark or the defense of a claim or any costs payable thereof.

- Participant must enter the Awards at their own will and the Awards Management are not in any way obligated or liable for any loss or costs that the Participant may suffer or incur and nothing is payable to the Participants for participating in the Awards or any event prior to or following the Awards.
- Participants for the purpose of entering the Awards, automatically grants FICCI a royalty-free, irrevocable, worldwide, non-transferable, non-exclusive right and license to use and display such entry, for participation in the Awards, and any intellectual property in relation to and arising out of such participation in the Awards and footage thereof, which shall include trade publications, press releases, electronic posting to the Website, the FICCI website in any display format selected by FICCI during the Awards or use by FICCI as it deems fit.
- The Awards Management reserves the right to, at its discretion, withdraw or amend or add to the T&C of the Awards at any time, with prospective or retrospective effect, and does not take responsibility for any loss or damage that any individual or organization may suffer as a result of participating or attempting to participate in the Awards, the Awards being withdrawn, or its Terms amended.
- Should a Participant wish to withdraw from the Awards, kindly inform Awards management in writing at any time up to one week prior to the final awards ceremony
- All disputes relating to or arising out of the Awards shall be subject to the laws of India, and shall be subject to the exclusive jurisdiction of the courts of competent jurisdiction at Mumbai, India
- The Participants indemnify FICCI, its employees, officers, contractors, partner or other persons used by them in relation to this Awards and hold them harmless against any loss, claim, demands, costs, damages, judgments, expenses or liability (including legal costs) arising out of or in connection with any or all claims, that may be brought against the Awards Management by any third party in connection with the Participants participation in or winning the Awards, which is inconsistent with any of the warranties and representations made by the Participants, or due to breach of these Terms and shall reimburse FICCI for any loss, costs, expense, or damage to which said indemnity applies. FICCI shall give the Participant prompt written notice of any claim or actions covered by this indemnity, and the Participant shall have the right, at its own expense, to participate in any such action.
- Decision of Awards Management on all matters is final and binding on all Participants and no correspondence will be entertained on the same.
- In the event these Terms do not cover any question or complaint in relation to the Awards, the same will be concluded on by the Awards Management (for all other issues) or an independent body or legal team as appointed by the Awards Management and deemed necessary.
- The Participant agrees to give full consent unconditionally for FICCI to share any information provided by the Participant with agencies working with them with regards to the program, its recording and broadcasting and related activities including agencies involved with FICCI
- The decision of FICCI in relation to the interpretation of any of these Terms shall be final and binding on the participants.
- If Participants are unclear as to the Terms or any element of the Awards or have any queries/concerns pertaining to the Awards, they can write in with their questions, concerns or queries to the following address:

  1. Sarita Chandra - Additional Director
  2. Aayushi Panwar – Assistant Director

  FICCI, Federation House,
  1 Tansen Marg, New Delhi-110001
  Ph.: 011- 23487438/ 513
  healthawards@ficci.com

FICCI shall endeavor to the best of its ability to respond thereto.

Website

- The website is only an informational website (https://www.ficcihealthawards.com/) for the Awards. FICCI or its subsidiaries or holding entities are not liable or responsible for any action or decision taken by Participant or anyone acting on Participant's behalf or under Participant employment or under contract with Participant. FICCI shall not be under any obligation to Participant and Participant shall have no obligation or rights in relation to the Awards and shall have no claims whatsoever against the FICCI relating to the selection process or the running of the Awards
- FICCI shall not be responsible for:
    i. any delivery, failures relating to the registration or uploading videos/presentations;
    ii. any SPAM generated messages as result of Participant accessing the Website;
    iii. Awards Management not receiving or rejecting any data;
    iv. any lost, late or misdirected computer transmission or network, electronic failures of any kind or any failure to receive entries owing to transmission failures or due to any technical reasons and
    v. Other conditions/situations or failures beyond its control.

Disclaimers

Awards Management has no obligation to screen the entry material in advance, and is not responsible for monitoring entries for the purpose of preventing violation of intellectual property ownership rights, or violations of any law, rule or regulation. If Awards Management is notified of submissions or materials that may not conform to the Terms, it may investigate the allegation and determine in good faith and in its sole discretion whether to eliminate such an entry from consideration. The Awards Management has no liability or responsibility to Participants or other users of the Website for performance or non-performance of such activities.