

FICCI Healthcare Excellence Awards 2024

General Award Categories			
Category	Definition	Who Can Apply	Winners
Excellence in Patient Safety & Care	<p>To recognize innovative solutions and new initiatives including tools and devices, for improving overall patient care and safety while preventing and reducing risks of injury, infections, errors, delays and harm that occurs to patients during the provision of healthcare.</p>	<p>Open to:</p> <ol style="list-style-type: none"> 1. Private Hospitals 2. Public Hospitals 3. Other healthcare service providers* 4. Start-ups** 	<p>4 Winners. One winner each in –</p> <ol style="list-style-type: none"> 1. Private Hospitals 2. Public Hospitals 3. Other healthcare service providers* 4. Start-ups**
Excellence in Patient Service delivery	<p>To recognize healthcare organizations which have implemented unique and innovative solutions for upgrading or improving facilities in line with the latest developments whilst maintaining or reducing the costs involved to improve overall service delivery.</p> <p>These could include initiatives to improve healthcare facilities, preventive health care solutions, better medical facilities, telemedicine, remote care, doorstep care, capacity building, lowering costs, patient transport and more structured processes to enhance service delivery benchmarks.</p>	<p>Open to:</p> <ol style="list-style-type: none"> 1. Private Hospitals 2. Public Hospitals 3. Other healthcare service providers* 4. Start-ups** 	<p>4 Winners. One winner each in -</p> <ol style="list-style-type: none"> 1. Private Hospitals 2. Public Hospitals 3. Other healthcare service providers* 4. Start-ups**
Excellence in Community Engagement	<p>To recognize social initiatives that have resulted in the upliftment of healthcare status in India. The initiative should be well defined, measurable, scalable, and having wider impact on the preventive /therapeutic and outcome-based healthcare scenario. This can include environment, hygiene, bio waste related measures also</p>	<p>Open to:</p> <ol style="list-style-type: none"> 1. For- profit organizations (Hospitals, MedTech/Device companies/ Other Healthcare Service Providers*) 2. NGOs & Not-for-profit organizations 	<p>2 Winners. One winner each in -</p> <ol style="list-style-type: none"> 1. For- profit organizations (Hospitals/ MedTech/Device companies/ Other Healthcare Service Providers*) 2. NGOs & Not-for-profit organizations

Training & Skill development initiative of the Year	<p>To recognise the excellence and innovative strategies for healthcare skilling and training over & above their routine and regulatory requirements, that have led to a significant increase in numbers as well as quality and relevance of healthcare professionals including nursing, paramedical and other support staff efficiency.</p>	<p>Open to:</p> <ol style="list-style-type: none"> 1. Medical institutes/colleges 2. Hospitals/ Health technology companies/ Other healthcare service providers* 	<p>2 Winners. One winner each in –</p> <ol style="list-style-type: none"> 1. Medical institutes/colleges 2. Hospitals/ Health technology companies/ Other healthcare service providers*
Digital Transformation initiative of the year	<p>To recognize organizations that have delivered outstanding initiatives in leveraging digital technologies to revolutionize and enhance healthcare practices. This category highlights initiatives that demonstrate significant advancements in the integration of digital solutions, such as artificial intelligence, data analytics, and other innovative technologies and drive overall transformation within the healthcare sector. Initiative should be a breakthrough and an innovation or re-adaptation of an existing technology to bring disruption in the current practices.</p> <p>Note: <i>Technology initiatives undertaken to enhance routine operational and maintenance activities of the organisation such as maintaining electronic records, telemedicine, patient care etc. cannot apply for this category.</i></p>	<p>Open to:</p> <ol style="list-style-type: none"> 1. Medical Technology and Device companies/ Software developers including mobile apps. 2. Hospitals/ Other healthcare service providers* 3. Start-ups** 	<p>3 Winners. One winner each in –</p> <ol style="list-style-type: none"> 1. Medical Technology and Device companies/ Software developers including mobile apps 2. Hospitals/ Other healthcare service providers* 3. Start-ups**

**Other Healthcare Providers – Diagnostic Centre, Primary Health Centre, Ambulatory Services, Med-Tech Companies, New-age models, Home Healthcare Services, etc.*

***Start-ups – Hospitals, Med-Tech companies, Diagnostic Centre, Ambulatory Services, etc. (a new facility/product/centre etc. started by an existing hospital chain/healthcare provider will not be considered as a start-up)*